

RETURNS FORM

You have **14 days** to return a product from the day you received it to request a refund. Please send the returned product in its original packaging. It is essential that both the product and its original packaging are **returned in perfect condition, unused and in the same condition as when you received it.**

WHAT DO I NEED TO DO TO RETURN THIS PRODUCT?

Print and fill up this form. Ensure that the product is packaged in the same way it was sent. Before sealed, please insert this form.

If you have received the wrong product, or the product you have received presents a defect, please contact us via email (info@QueuQueu.com) before shipping it back to us.

CUSTOMER DETAILS

Order Number
Email
Full name
Contact Phone

REASON FOR RETURN

- Doesn't fit
- No longer want the product
- The product is damaged. Please describe:
.....
.....
- Other reason - describe:
.....

SHIPPING ADDRESS

Queu Queu
Unit 1, 97-101 Peregrine road
Hainault Business Park
Hainault, Essex
ig6 3xh
United Kingdom

All returns must be sent with tracked mail. Please allow up to 3 days for refunds to be processed.

* When returning a product please take into account that it could be rejected if there are signs that the product has been used. If the product came accompanied by any labels or promotional material it must be included in the box when returned. We will not hold responsibility for any returns that go missing.